



NACC AWARDS

2020 NOMINATION FORM

THE NATIONAL ASSOCIATION OF CARE CATERING

is proud to present its annual prestigious awards during the dinner at the
National Training & Development Forum,
East Midlands Conference Centre, Nottingham, 8th October 2020



The chance for members to nominate the unsung heroes within their organisation

NACC AWARDS 2020

The awards are open to all members.

Please note you can send in your entries electronically by email. If you need to send in a paper copy please provide the original and two copies.

ALL AWARD
NOMINATIONS
should be no more
than 1000 words

Please include
your word count

SUBMISSION AND PRIZE DETAILS FOR THE AWARDS LISTED ON THIS PAGE:

To nominate you need to submit a paper or email summary of **no more than 1000 words** (word count to be shown) together with supporting evidence of no more than 8 x A4 pages to demonstrate that management systems are in place which clearly identify how you meet or exceed the evaluation criteria. Submissions should be sent to the NACC Administration Office by **Friday 3rd July**. Winning entries will receive a trophy, framed certificate and £300*.

CARE ESTABLISHMENT OF THE YEAR AWARD

The award will be presented to a Day Care Unit or Residential Care Establishment who have demonstrated over the past year their meals and beverages deliver choice, meet the dietary and nutritional needs of individuals and ensures that the dining environment and the standards provided improve the experience and outcomes for the service users throughout the day. The judges will evaluate within the submission evidence of:

- Person centred planning
- Outstanding levels of service are consistently delivered
- Nutrition and hydration needs of individuals are being met. Please base your answer on the actual nutritional needs of your clients

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MEALS ON WHEELS AWARD

The award will be presented to anyone who provides a meals on wheels service. This may be related to any events or initiatives whilst delivering the meals on wheels service during the past year. The judges will evaluate within the submission evidence of:

- How do you meet nutritional and hydration needs?
Please base your answer on the actual nutritional needs of your clients
- What added benefits do you supply?
- How have you raised the profile of the service?
- How have you interacted with current and new customers?

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CATERING TEAM OF THE YEAR AWARD

The award will be presented to the catering team who has shown outstanding achievement in their field in the past year. It is expected our winning team will have demonstrated a dedication and commitment to their customers that is founded on the understanding of care and of individual needs, choice and wellbeing. The judges will evaluate within the submission evidence of:

- Good nutritional and hydration care. Please base your answer on the actual nutritional needs of your clients
- Customer satisfaction
- Creativity and effectiveness
- Evidence of team work

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CATERING MANAGER OF THE YEAR AWARD

The award will be presented to an individual who has demonstrated exceptional leadership qualities in the past year; they will have positively empowered both colleagues and customers and will be able to demonstrate tangible improvements to the benefit of the commercial operation and the customer. The judges will evaluate within the submission evidence of:

- Operational improvements and benefits
- Originality and innovation
- How you added value to the customer experience
- Leadership and empowerment

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OUR CARE CATERING HERO AWARD

This person needs to demonstrate how they have gone above and beyond their regular day duties to ensure and enrich the experience of the people or persons that they either work with or provide a service to in a person centred way.

This award will nominate a frontline worker/volunteer which could be someone delivering a meals on wheels service; a catering service or care worker within a care environment.

The submission should include two or more independent testimonials that could come from a service user, relative, carer or manager.

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REGION OF THE YEAR AWARD

Nominations for this award should be submitted by the regional committee and are required to demonstrate the successful operation of the region throughout the year. The award will be presented to the region that has most effectively met the judging criteria:

- Interesting and original events and meetings
- Recruitment and retention of members
- Raising the profile of the NACC within your region
- Evidence to demonstrate development and improvement within your region in the past year

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PAM RHODES OUTSTANDING ACHIEVEMENT AWARD – NO NOMINATION REQUIRED

This award is presented in recognition of Pam and her outstanding commitment and contribution to the NACC and Care Catering. The recipient will have demonstrated exceptional standards of care, compassion and professionalism and have gained the respect and admiration of their colleagues and the wider industry. The award is made at the discretion of the NACC National Executive Committee. The winner will receive a trophy and a framed certificate.

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THE NATIONAL CHAIR'S AWARD – NO NOMINATION REQUIRED

This award is presented without specific criteria or independent judging, the National Chair's Award is the gift of the Chair and is awarded to an organisation or individual who, in the opinion of the Chair has displayed an exceptional commitment over a number of years, or made an outstanding individual contribution to the National Association of Care Catering. The winner will receive a trophy and a framed certificate.

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*Excludes Region of the Year, Pam Rhodes Outstanding Achievement & National Chair's Awards.

ROLL OF HONOUR

CARE ESTABLISHMENT OF THE YEAR

- 2019** Ferndown Manor, Care UK
2018 Primrose Bank Care Home
2017 John Wills House
2016 Lymewood Court, St Helen's, Merseyside
2015 Sunrise Senior Living of Eastbourne
2014 Tenlands Care Home, HC-One
2013 Severn View Resource Centre, Monmouthshire County Council
2012 Oak Residential Home, Greetham, Rutland
2011 Broadlands, Greensleeves Homes Trust
2010 Ashley House Care Home, Hampshire
2009 Long Meadow Day Centre, Nottingham
2008 The Hayes, Dorset

MEALS ON WHEELS AWARD

- 2019** County Enterprise Foods Nottinghamshire County Council
2018 Harrogate Food Angels, Harrogate Neighbours Housing Association Ltd
2017 West Sussex County Council
2016 Hertfordshire Independent Living Service
2015 Monmouthshire Meals Service
2014 NACC Midlands Region
2013 Community Meals, Leeds
2012 Domestic Care, Northern Ireland
2011 Dorset Partnership for Older People Programme, Dorset County Council / NHS Dorset
2010 East Sussex County Council
2009 London Borough of Redbridge
2008 Borough of Telford & Wrekin and Leicestershire County Council, (joint winners)

- 2007** Meals at Home, Leeds City Council
2006 Rainworth Meals Distribution Unit, Nottinghamshire
2005 Borough of Telford & Wrekin
2004 Meals Direct, Birmingham City Council
2003 Essex County Council
2002 North Hertfordshire District Council
2001 Leicestershire County Council
2000 East Riding of Yorkshire Council / WRVS
1999 Suffolk County Council
1998 Solihull MBC
1997 Nottinghamshire County Council

CATERING TEAM OF THE YEAR AWARD

- 2019** Soil Association, Food for Life; Getting together through food
2018 Avery Lodge catering team, brighterkind
2017 Gracewell of Horley Park, Catering Team
2016 Morden College Catering Team
2015 Four Seasons Health Care
2014 County Enterprise Foods, Nottingham County Council

CATERING MANAGER OF THE YEAR AWARD

- 2019** Adriano Carvalho, Gracewell of Newbury
2018 Jane Parke, County Enterprise Foods, Nottinghamshire County Council
2017 Stuart Keown, Sunrise Banstead
2016 James Clear, Care UK
2015 David Blackwood, Meallmore Ltd
2014 Tracy Williams, HC-One
2013 Bill Kennedy, Tayside Contracts
2012 Christine Hamilton, Four Seasons Health Care
2011 Sheila Mingay-Sales, Crocusfields

OUR CARE CATERING HERO OF THE YEAR AWARD

- 2019** Ivan Nobrega, apetito
2018 Debbie Wright, Norse Catering
2017 Joy Whitlock, Barchester Healthcare
2016 Gareth O'Hara, Sunrise of Cardiff

REGIONAL TROPHY WINNERS

- 2019** Northern
2018 Northern
2017 South West
2016 South East
2015 Northern
2014 Midlands
2013 South East
2012 South East
2011 Scotland
2010 South East
2009 South East
2008 South West
2007 North of England
2006 North of England
2005 Midlands
2004 Wales
2003 Midlands
2002 Midlands & Wales
2001 South East
2000 Midlands & Wales
1999 Midlands & Wales
1998 South East
1997 South West
1996 Not awarded
1995 Northern & Scotland
1994 Northern & Scotland
1993 Northern & Scotland
1992 South East / South West (shared)

THE PAM RHODES OUTSTANDING ACHIEVEMENT AWARD

- 2019** Berenice Pretlove
2018 Mark Taylor
2017 Roger Bayliss
2016 Roger Denton
2015 Stuart Long
2014 Bev Puxley
2013 Jane Coleman
2012 Angela Elkholy

CHAIR'S AWARD

- 2019** Adam Michallat-Cox
2018 David Barker
2017 Era Varellas
2016 Preston Walker, Oak House Care Home
2015 McCullough Moore Ltd
2014 Ros Speight, Leicestershire County Council
2012 Carol Harris, Leicestershire County Council
2011 Scotland's Community Meals Service
2010 Four Seasons Health Care
2009 Caroline Lecko, NPSA
2008 Roger Kellow, Hobart UK
2007 Nick Ellins, Water UK
2006 Mary Wedge, Essex County Council
2005 WRVS
2004 The Anchor Trust
2003 Sue Hawkins, Dorset County Council
2002 Nottinghamshire County Council
2001 John Biggs, South West Regional Secretary
2000 Derek Johnson, Leeds City Council
1999 Kerry Severn, Nottinghamshire County Council
1998 Barbara Lancaster, North Tyneside

ALL AWARDS PREVIOUSLY WON BY NACC MEMBERS

THE CATERER PUBLIC SECTOR AWARD

- 2018** Neel Radia
2016 Roger Kellow
2014 Mary Wedge
2011 Derek Johnson
2007 Sue Hawkins

THE COST SECTOR CATERING LIFETIME ACHIEVEMENT AWARD/ PUBLIC SECTOR

- (formerly Blue Ribbon Award)
2014 Roger Kellow
2009 National Association of Care Catering

THE COST SECTOR CATERING PUBLIC SECTOR AWARD

- 2019** Mark Taylor, Premier Foods
2017 Neel Radia

CATEYS FOOD SERVICE EXTRA MILE AWARD

- 2015** Neel Radia

COST SECTOR CATERING MARKETING AWARD

- 2017** NACC Meals on Wheels Week

THE COST SECTOR CATERING SOCIAL CARE AWARD

- 2019** Nick Dutton, Primrose Bank Care Home
2013 Preston Walker, Oak House Residential Home
2012 Fiona Hopkinson, Talkington Bates Midlands
2011 John Figgins, East Sussex County Council
2010 Graeme Millar, Linc Cymru
2009 Catering Team, Dorset County Council
2008 Paul Flood, Anchor Trust
2007 Sandra Peel, North Tyneside MBC
2006 Kathleen Smith, London Borough of Greenwich

- 2005** Grace Philip, London Borough of Islington
2004 Sue Hawkins, Dorset County Council
2003 Sue MacAulay, London Borough of Tower Hamlets
2002 Penny Stokes, Norfolk County Services
2001 Derek Johnson, Leeds City Council
2000 Pam Rhodes, In-Rhodes Consultancy
1999 Kerry Severn, Nottingham County Council
1998 Mary Wedge, Epping Forest DC
1997 Roger Denton, Humberside

THE FOLLOWING AWARDS HAVE BEEN SUPERCEDED IN RECENT YEARS

SUSTAINABILITY AWARD

- 2015** Contract Services, London Borough of Tower Hamlets
2014 Sunrise Senior Living
2013 Tayside Contracts
2012 Bristol Meals Service

HYDRATION AWARD

- 2013** Avante Partnership Ltd
2012 Leed's Older People Matter Food Group

WELLBEING AWARD

- 2012** Leed's Older People Matter Food Group
2010 East Sussex County Council
2009 Suffolk County Council
2008 The Martins Methodist Homes for the Aged

NATIONAL INNOVATION OR ACHIEVEMENT AWARD

- 2013** Preston Walker, Oak House Residential Home

- 2012** Norse Commercial Services
2011 E & R Moffat Ltd
2010 Product development team, apetito
2009 Karen Oliver, Nottingham City Council
2008 John Hilton, Bristol City Council
2007 Era Varellas, London Borough of Haringey
2006 Alison Pugh, Hampshire County Council
2005 Alison Innes Farquhar, Priory Group

- 2004** Ros Speight, Leicestershire County Council
2003 Carol Harris, Leicestershire County Council
2002 Sue MacAulay, London Borough of Tower Hamlets
2001 Shona Strachan, Fife Council
2000 Beverley Goldberg, Newcastle City Council
1999 Dorothy Newman, Bristol City Council
1998 Grace Philip, London Borough of Islington

NOMINATION FORM

NOMINATOR

TITLE	YOUR NAME	MEMBERSHIP NO.
JOB TITLE	ESTABLISHMENT NAME	
ADDRESS		
		POSTCODE
TELEPHONE	EMAIL	

NOMINEE

TITLE	NAME	MEMBERSHIP NO.
JOB TITLE	ESTABLISHMENT NAME	
ADDRESS		
		POSTCODE
TELEPHONE	EMAIL	

Please select the award you wish to make a nomination for:

- | | | |
|---|---|--|
| <input type="checkbox"/> CARE ESTABLISHMENT OF THE YEAR AWARD | <input type="checkbox"/> MEALS ON WHEELS AWARD | <input type="checkbox"/> CATERING TEAM OF THE YEAR AWARD |
| <input type="checkbox"/> CATERING MANAGER OF THE YEAR AWARD | <input type="checkbox"/> OUR CARE CATERING HERO AWARD | <input type="checkbox"/> REGION OF THE YEAR AWARD |

AWARD NOMINATION SUMMARY

PLEASE NOTE YOUR SUBMISSION SHOULD BE NO MORE THAN 1000 WORDS AND NO MORE THAN 8 SHEETS OF A4 PAPER.
IF POSSIBLE, PLEASE SEND YOUR SUBMISSION VIA EMAIL. IF YOU SEND IN PAPER FORM PLEASE SEND THE ORIGINAL AND TWO COPIES.