

Catering Services

menuPick

menuPick is an Electronic Patient Bedside Food Ordering System and a vehicle for creating an innovative, cutting edge and quality led patient catering experience.

Food orders are taken electronically with the orders transmitted in real time to an operations console

controlled by the catering department.

Features:

- System supports all menu types, schedules and cycles
- Complete electronic and paperless system if required
- Tailored exactly to match your organisational structure
- All patient orders saved in the system for the point of distribution to ensure correct dispatch
- Easy to record consumption, wastage and food temperature data for historical analysis and audit trial purposes
- Default menus to correspond to individual ward requirements
- Integrated patient satisfaction surveys
- Supports all forms of production: cook-fresh, cook-chill and cook-freeze

 Supports integrations with live bed state and patient management systems and real-time digital nutritional/allergen records via suppliers to ensure utmost patient safety

• Extensive suite of management consumption,

wastage and cost reports

 Management of departmental provisions and additional dietetic supplements and snacks









Catering Services

Catering Information System:

From supplier administration to the formulation of production schedules & stock management, the Synbiotix Catering Information System provides a vastly comprehensive suite of back office catering management tools suited to all organisations.

Features:

- Supports all forms of production: cook-fresh, cook-chill and cook-freeze
- System uses actual historical consumption data to drive highly optimised production schedules
- Supports bar code scanning and labelling for stock management and traceability
- Full audit trail of every order traced back to the supplier
- Automatic cyclic production/purchase orders can be sent to suppliers controlled by par levels as a way of auto managing stock leves
- Dispatch and receipt system to ensure ongoing governance and control

Features and Benefits:

- Reduces food waste
- Increased administration efficiency
- Improves patient experience and safety
- Optimises production scheduling
- User-friendly and easy to deploy web-based system
- Guaranteed patient-staff interaction
- Wide-ranging front-end & back-end reporting templates
- Full integration between menuPick, CIS & EPOS

About Synbiotix

Synbiotix is a technology company that was founded in 2003 by a team of medical technical specialists. We deliver solutions to healthcare organisations in public and private sectors that help transform processes, achieve objectives and improve quality of care.

Electronic Point of Sale:

The Synbiotix EPOS system has been designed to modernise retail environments with faster streamlined transactions, minimised human error and reporting tools that help to adapt commercial approaches.

Features:

- Support all payment types
- Stock control integration
- Compliance reporting (e.g. CQUIN)
- Accurate consumption and sales mix reports for trend analysis
- Promotional campaigns can be configured and reported on for effectiveness
- Monitor staffing levels and productivity reports
- Supports "Click and Collect" and "Grab and Go" pay stations to reduce queue times and increase sales



Technology

All Synbiotix software solutions are web-based and therefore easy to deploy. The only software required to run any of our applications is a Web Browser. The system is designed to operate on standard desktop PCs, Laptops, Tablet PCs, iPads and Smartphones.

For further information or to arrange a demonstration:

Synbiotix Solutions Limited
55 Maylands Avenue
Hemel Hempstead, Hertfordshire
HP2 4SJ